

**CONTROLLER GENERAL OF DEFENCE ACCOUNTS**

EDP, ULAN BATAR ROAD, PALAM, DELHI CANTT-10

Phone: 011-25665761-63 Fax:-011-25675030

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Website : [www.cgda.nic.in](http://www.cgda.nic.in)

No. MECH/EDP/806/WAN/ 2015

Dated: 23-09-2015

To

All PCsDA/CsDA/PCA(Fys)/PIFAs/IFAs  
(Through mail)

**Subject: Upgradation/Installation of MPLS VPN-based WAN in the organization of CGDA under Managed Network Service (MNS).**

This is with reference to the smooth functioning of MPLS VPN – WAN under MNS in the organization of CGDA (as per Annexure-I). The Controllers should ensure that following steps are taken for smooth working of WAN links under their jurisdiction:

- a) The power supply to the equipments (router, modem etc) and PC to remain switched on for uninterrupted connectivity of WAN at least 09:30 am to 06:00 pm.
- b) The local BSNL office may be contacted for any difficulty found in smooth functioning of WAN and the complaint must be lodged on the following numbers:
  - (i) 022-2779888/ 18002333334 & Email [mplshelpdesk@trimax.in](mailto:mplshelpdesk@trimax.in)
  - (ii) The detailed Escalation Matrix for tracking the complaint is attached with contact person details in Annexure – II.

WAN IP is required for registration of complaint on the above toll free No. For WAN IP CGDA WAN Helpdesk: 011-25665864.

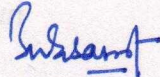
- c) In case the issue is not resolved then contact HQrs office on, 011-25665762, 9466555891, 9466555901, 9466555910, E-mail [cgdanewdelhi@nic.in](mailto:cgdanewdelhi@nic.in) and Fax 011-25675030.
- d) It is requested to forward the name of two (02) officer/staff for each site of WAN under your jurisdiction along with Telephone No, Mobile No & Mail ID (cgdamail & NIC mail). The same may be forwarded to HQrs office immediately by mail only, to the following mail ID (**Hard copy not required**):  
[hqedp-wan@cgdamail.org](mailto:hqedp-wan@cgdamail.org) or [cgdanewdelhi@nic.in](mailto:cgdanewdelhi@nic.in).

- e) The scan copy of Commissioning Report for Upgradation/Installation of the offices/sites (as per Annexure-I) under your jurisdiction, may also be forwarded to this HQrs office by mail only (**Hard copy not required**).

2. The following counter measures may also be taken for strengthening the security of CGDA WAN Network in addition to the existing security guidelines:

- a) Internet and WAN connections should not be available on the same machine. Any Internet Activity should be strictly prohibited on the WAN connected machine.
- b) Each machine on WAN Network should be duly protected against any physical access by unauthorized person. A good password may be used.
- c) Each machine on WAN Network should be duly protected against virus/malicious content by installing good quality antivirus software. The antivirus must be updated & the machine should be scanned periodically.
- d) Any pen drive/ USB data storage device should not be used on any machine on the WAN Network.
- e) Any incident/ doubt of cyber attack on the WAN network must be intimated to this HQrs office immediately.

Jt. CGDA (IT) has seen.

  
(A K Wani)  
Sr. ACGDA (IT)

**List of MPLS WAN sites under MNS**

**Annexure - I**

<b>Sl No</b>	<b>Name of office</b>	<b>CITY/ STATION</b>	<b>Bandwidth</b>
1	CGDA, Delhi Cantt	Delhi Cantt	10 Mbps
2	CGDA,EAST BLOCK, NEW DELHI	NEW DELHI	4 Mbps
3	CENTRAD, BRAR SQUARE	Delhi Cantt	4 Mbps
4	CGDA, WB-V, RK Puram (PCDA R&D)	NEW DELHI	4 Mbps
5	PCDA(SWC), JAIPUR	JAIPUR	4 Mbps
6	PCDA, NEW DELHI	NEW DELHI	4 Mbps
7	PCDA, BENGALURU	BENGALURU	4 mbps
8	PCDA(P), ALLAHABAD	ALLAHABAD	4 mbps
9	PCDA(NC), JAMMU	JAMMU	4 mbps
10	PCOA(FYS), KOLKATA	KOLKATA	4 mbps
11	PCDA(NAVY), MUMBAI	MUMBAI	4 mbps
12	PCDA(O), PUNE	PUNE	4 mbps
13	PCDA(SC), PUNE	PUNE	4 mbps
14	PCDA(WC), CHANDIGARH	CHANDIGARH	4 mbps
15	PCDA(CC), LUCKNOW	LUCKNOW	4 mbps
16	PCDA(AF), DEHRADUN	DEHRADUN	4 Mbps
17	PCDA(BR), NEW DELHI	NEW DELHI	4 Mbps
18	CDA, CHENNAI	CHENNAI	4 mbps
19	CDA(PD), MEERUT	MEERUT	4 mbps
20	CDA, SECUNDERABAD	SECUNDERABA	4 mbps
21	CDA(ARMY), MEERUT	MEERUT	4 mbps
22	CDA, GUWAHATI	GUWAHATI	4 mbps
23	CDA, JABALPUR	JABALPUR	4 mbps
24	CDA, PATNA	PATNA	4 mbps
25	CDA(AF), NEW DELHI	NEW DELHI	1 Mbps
26	CDA(CSD), MUMBAI	MUMBAI	1 Mbps
27	CDA(FUNDS), MEERUT	MEERUT	1 Mbps
28	CDA(IDS), NEW DELHI	NEW DELHI	1 Mbps
29	CDA(R&D), BENGALURU	BENGALURU	1 Mbps
30	CDA(R&D), HYDERABAD	HYDERABAD	1 Mbps
31	JCDA(BR), CHANDIGARH	CHANDIGARH	1 Mbps
32	JCDA(BR), GUWAHATI	GUWAHATI	1 Mbps
33	JCDA(R&D), DEHRADUN	DEHRADUN	1 Mbps
34	JCDA(R&D), PUNE	PUNE	1 Mbps
35	JCDA(AF), NAGPUR	NAGPUR	512 KBPS
36	JCDA & IFA (ANC) PORT BLAIR	PORT BLAIR	64 Kbps
37	DCDA(AF), NEW DELHI	NEW DELHI	1 Mbps
38	DCDA(R&D), NEW DELHI	NEW DELHI	1 Mbps
39	C OF A, OHVF, AVADI	AVADI	1 Mbps
40	C OF F&A, AO(ATC), ISHAPORE	ISHAPORE	1 Mbps
41	C OF A(FYS) AO AF, KIRKEE	KIRKEE	512 KBPS

42	C OF A(FYS), AO(OFF), AMBAJHARI	AMBAJHARI	512 KBPS
43	FA TO ASD, MUMBAI	MUMBAI	512 KBPS
44	FA TO ASD, VIZAG	VIZAG	512 KBPS
45	FA TO MS, MUMBAI	MUMBAI	512 KBPS
46	FA TO MS, VIZAG	VIZAG	512 KBPS
47	IFA(11 BRD/25 ED), DEOLALI	DEOLALI	512 KBPS
48	IFA(26 ED), BENGALURU	BENGALURU	512 KBPS
49	IFA(3 BRD), CHANDIGARH	CHANDIGARH	512 KBPS
50	IFA(5 BRD), SULUR	SULUR	512 KBPS
51	IFA(7 BRD/27 ED), TUGLAKABAD	NEW DELHI	512 KBPS
52	IFA(8 BRD/23 ED), AVADI	AVADI	512 KBPS
53	IFA(9 BRD/46 ED), PUNE	PUNE	512 KBPS
54	IFA(AF) AP & BIDAR, SECUNDERABAD	SECUNDERABAD	512 KBPS
55	IFA(AF), JAMNAGAR	JAMNAGAR	512 KBPS
56	IFA(AF), NEW DELHI	NEW DELHI	512 KBPS
57	IFA(ARMY/M), NEW DELHI	NEW DELHI	512 KBPS
58	IFA(ARMY/O), 214-B, NEW DELHI	NEW DELHI	512 KBPS
59	IFA(ARMY/Q), NEW DELHI	NEW DELHI	512 KBPS
60	IFA(ARTRAC), SHIMLA	SHIMLA	512 KBPS
61	IFA(CAFVD), KIRKEE	KIRKEE	512 KBPS
62	IFA(CC), LUCKNOW	LUCKNOW	512 KBPS
63	IFA(COD), DEHU ROAD	PUNE	512 KBPS
64	IFA(COD), DELHI CANTT	DELHI CANTT	512 KBPS
65	IFA(COD), MUMBAI	MUMBAI	512 KBPS
66	IFA(EAC), SHILLONG	SHILLONG	512 KBPS
67	IFA(ENC), VIZAG	VIZAG	512 KBPS
68	IFA(ES), KOLKATA	KOLKATA	512 KBPS
69	IFA(HQTC), BANGALORE	BANGALORE	512 KBPS
70	IFA(MC), NAGPUR	NAGPUR	512 KBPS
71	IFA(NAVY), NEW DELHI	NEW DELHI	512 KBPS
72	IFA(NC), UDHAMPUR	UDHAMPUR	512 KBPS
73	IFA(PROJ-75), NEW DELHI	NEW DELHI	512 KBPS
74	IFA(R&D), NEW DELHI	NEW DELHI	512 KBPS
75	IFA(SC), PUNE	PUNE	512 KBPS
76	IFA(SNC), KOCHI	KOCHI	512 KBPS
77	IFA(WC), CHANDIMANDIR	CHANDIMANDIR	512 KBPS
78	IFA(WNC), MUMBAI	MUMBAI	512 KBPS
79	The IFA COD Agra Cantt Agra	Agra	512 KBPS
80	PAO(ORS), AMC, LUCKNOW	LUCKNOW	2 Mbps
81	PAO(ORS), ARTY, NASHIK	NASHIK	2 Mbps
82	PAO(ORS), ASC(S), BENGALURU	BENGALURU	2 Mbps
83	PAO(ORS), CORPS OF SIGNALS, JABALPUR	JABALPUR	2 Mbps

84	PAO(ORS), EME, SECUNDERABAD	SECUNDERABAD	2 Mbps
85	PAO(ORS), MEG&C, BENGALURU	BENGALURU	2 Mbps
86	PAO(ORS), ACR, AHMEDNAGAR	AHMEDNAGAR	2 Mbps
87	PAO(ORS), GREF, PUNE	PUNE	1 Mbps
88	PAO(ORS), MLI, BELGAUM	BELGAUM	1 Mbps
89	PAO(ORS), 14 GTC, SUBATHU	SUBATHU	1 Mbps
90	PAO(ORS), 39 GTC, VARANASI	VARANASI	1 Mbps
91	PAO(ORS), 58 GTC, SHILLONG	SHILLONG	1 Mbps
92	PAO(ORS), AOC, SECUNDERABAD	SECUNDERABAD	4 Mbps
93	PAO(ORS), ARC, SHILLONG	SHILLONG	1 Mbps
94	PAO(ORS), BEG&C, ROORKEE	ROORKEE	1 Mbps
95	PAO(ORS), BRC, DANAPUR	DANAPUR	1 Mbps
96	PAO(ORS), DRC, FAIZABAD	FAIZABAD	1 Mbps
97	PAO(ORS), DSC, CANNANORE	CANNANORE	1 Mbps
98	PAO(ORS), GRENADIERS, JABALPUR	JABALPUR	1 Mbps
99	PAO(ORS), GRRC, LANSDOWNE	LANSDOWNE	1 Mbps
100	PAO(ORS), GUARDS, KAMPTEE	KAMPTEE	1 Mbps
101	PAO(ORS), JAK RIFLES, JABALPUR	JABALPUR	1 Mbps
102	PAO(ORS), JAKLI, SRINAGAR	SRINAGAR	1 Mbps
103	PAO(ORS), JRC, BAREILLY	BAREILLY	1 Mbps
104	PAO(ORS), KRC, RANIKHET	RANIKHET	1 Mbps
105	PAO(ORS), MRC, SAUGOR	SAUGOR	1 Mbps
106	PAO(ORS), MRC, WELLINGTON	WELLINGTON	1 Mbps
107	PAO(ORS), PRC, RAMGARH CANTT	RAMGARH CANTT	1 Mbps
108	PAO(ORS), RRC, FATEHGARH	FATEHGARH	1 Mbps
109	PAO(ORS), RRRC, DELHI CANTT	DELHI CANTT	1 Mbps
110	PAO(ORS), SLI, FATEHGARH	FATEHGARH	1 Mbps
111	PAO(ORS), SRC, RAMGARH CANTT	RAMGARH CANTT	1 Mbps
112	PAO(ORS), 11 GRRC, LUCKNOW CANTT	LUCKNOW	512 KBPS
113	PAO(ORS), AEC, PACHMARHI	PACHMARHI	512 KBPS
114	PAO(ORS), INT/APTC, PUNE	PUNE	512 KBPS
115	PAO(ORS), RVC, MEERUT CANTT	MEERUT	512 KBPS
116	PAO(ORS), MIRC, AHMEDNAGAR	AHMEDNAGAR	512 KBPS
117	PAO(ORS), CMP, BENGALURU	BENGALURU	512 KBPS

118	PAO(ORS), PARA REGT, BENGALURU	BENGALURU	512 KBPS
119	PAO(ORS), PCTC, BENGALURU	BENGALURU	512 KBPS
120	AO(NAVY), GOA	GOA	512 KBPS
121	AO (Cost & Audit Cell), Kolkata	Kolkata	512 KBPS
122	AO(Project)SeaBird, W B -V, New Delhi	New Delhi	512 KBPS
123	AO(OEF), KANPUR	KANPUR	512 KBPS
124	AO(OEP), DEHRADUN	DEHRADUN	512 KBPS
125	AO(OE), BOLANGIR	BOLANGIR	512 KBPS
126	AO(OE), MEDAK	MEDAK	512 KBPS
127	AO(VF), JABALPUR	JABALPUR	512 KBPS
128	AREA ACCOUNTS OFFICE PAY(NC), PATHANKOT	PATHANKOT	2 Mbps
129	AREA ACCOUNTS OFFICE PAY(WC), JALLUNDHAR	JALLUNDHAR	2 Mbps
130	AREA ACCOUNTS OFFICE, DELHI CANTT	DELHI CANTT	2 Mbps
131	AREA ACCOUNTS OFFICE, ALLAHABAD	ALLAHABAD	512 KBPS
132	AREA ACCOUNTS OFFICE (Navy), VIZAG	VIZAG	2 Mbps
133	AREA ACCOUNTS OFFICE, AGRA	AGRA	512 KBPS
134	AREA ACCOUNTS OFFICE, AHMEDABAD	AHMEDABAD	512 KBPS
135	AREA ACCOUNTS OFFICE, KANPUR	KANPUR	512 KBPS
136	AREA ACCOUNTS OFFICE, KOCHI	KOCHI	2 Mbps
137	AREA ACCOUNTS OFFICE, KOLKATA	KOLKATA	512 KBPS
138	AREA ACCOUNTS OFFICE, SILLIGURI	SILLIGURI	512 KBPS
139	AREA ACCOUNTS OFFICE, SRINAGAR	SRINAGAR	512 KBPS
140	RTC, BENGALURU	BENGALURU	2 MBPS
141	RTC, KOLKATA	KOLKATA	2 MBPS
142	RTC, LUCKNOW	LUCKNOW	2 MBPS
143	RTC, PUNE	PUNE	2 MBPS
144	RTC, MEERUT	MEERUT	2 MBPS
145	DPTI Allahabad	ALLAHABAD	2 MBPS
146	ZO(PD), ALLAHABAD	ALLAHABAD	512 KBPS
147	ZO(PD), NEW DELHI	NEW DELHI	512 KBPS
148	ZO(PD), PATHANKOT	PATHANKOT	512 KBPS
149	ZO(PD), THIRUVANANTPURAM	THIRUVANANTP	512 KBPS
150	ROOM-20, SOUTH BLOCK, NEW DELHI	NEW DELHI	512 KBPS

151	CGO COMPLEX, NEW DELHI	NEW DELHI	2 Mbps
152	DPDO Bangalore	Bangalore	512 KBPS
153	DPDO Chennai	Chennai	512 KBPS
154	DPDO Ernakulam	Ernakulam	512 KBPS
155	DPDO Hyderabad	Hyderabad	512 KBPS
156	DPDO Kollam	Kollam	512 KBPS
157	DPDO Kottayam	Kottayam	512 KBPS
158	DPDO Pathanamthitta	Pathanamthitta	512 KBPS
159	DPDO Secunderabad	Secunderabad	512 KBPS
160	DPDO Trichur	Trichur	512 KBPS
161	DPDO Trivandrum	Trivandrum	512 KBPS
162	DPDO Vellore	Vellore	512 KBPS
163	DPDO Vizag	Vizag	512 KBPS
164	DPDO Ambala	Ambala	512 KBPS
165	DPDO Amritsar	Amritsar	512 KBPS
166	DPDO Batala	Batala	512 KBPS
167	DPDO Bhatinda	Bhatinda	512 KBPS
168	DPDO Bhiwani	Bhiwani	512 KBPS
169	DPDO Chandigarh	Chandigarh	512 KBPS
170	DPDO Dasuya	Dasuya	512 KBPS
171	DPDO Dharamshala	Dharamshala	512 KBPS
172	DPDO Ferozepur	Ferozepur	512 KBPS
173	DPDO Gorakhpur	Gorakhpur	512 KBPS
174	DPDO Gurdaspur	Gurdaspur	512 KBPS
175	DPDO Gurgaon	Gurgaon	512 KBPS
176	DPDO Hamirpur	Hamirpur	512 KBPS
177	DPDO Hissar	Hissar	512 KBPS
178	DPDO Hoshiarpur	Hoshiarpur	512 KBPS
179	DPDO I(AR) Jammu	Jammu	512 KBPS
180	DPDO II(SN) Jammu	Jammu	512 KBPS
181	DPDO Jagraon	Jagraon	512 KBPS
182	DPDO Jaipur	Jaipur	512 KBPS
183	DPDO Jalandhar	Jalandhar	512 KBPS
184	DPDO Jhajjar	Jhajjar	512 KBPS
185	DPDO Jhunjhunu	Jhunjhunu	512 KBPS
186	DPDO Kanpur	Kanpur	512 KBPS
187	DPDO Kapurthala	Kapurthala	512 KBPS
188	DPDO Karnal	Karnal	512 KBPS
189	DPDO Kolkata	Kolkata	512 KBPS
190	DPDO Ludhiana	Ludhiana	512 KBPS
191	DPDO Mandi	Mandi	512 KBPS
192	DPDO Meerut	Meerut	512 KBPS
193	DPDO Moga	Moga	512 KBPS
194	DPDO Narnaul	Narnaul	512 KBPS
195	DPDO Palampur	Palampur	512 KBPS
196	DPDO Pathankot	Pathankot	512 KBPS
197	DPDO Patiala	Patiala	512 KBPS
198	DPDO Rajouri	Rajouri	512 KBPS

199	DPDO Rewari	Rewari	512 KBPS
200	DPDO Rohtak	Rohtak	512 KBPS
201	DPDO Ropar	Ropar	512 KBPS
202	DPDO Sangrur	Sangrur	512 KBPS
203	DPDO Shimla	Shimla	512 KBPS
204	DPDO Sonapat	Sonapat	512 KBPS
205	DPDO Srinagar	Srinagar	512 KBPS
206	DPDO Udhampur	Udhampur	512 KBPS
207	DPDO Una	Una	512 KBPS
208	DPDO Yol	Yol	512 KBPS
209	DPDO Red Fort-I	Delhi	512 KBPS
210	DPDO Red Fort-II	Delhi	512 KBPS
211	DPDO Brar Square	Delhi	512 KBPS
212	DPDO Dehradun	Dehradun	512 KBPS
213	DPDO Leh	Leh	512 KBPS
214	DPDO Allahabad	Allahabad	512 KBPS
215	Area Account Office Dehu Road	Pune	512 KBPS
216	Area Account Office Jodhpur	Jodhpur	512 KBPS
217	O/o the COD Delhi Cantt	Delhi	512 KBPS
218	Zonal Office(AAO) Kochi	Kochi	512 KBPS
219	AO MSF Ishapore	Kolkata	512 KBPS
220	AO RF Ishapore	Kolkata	512 KBPS
221	AO OF Dumdum	Kolkata	512 KBPS
222	AO GSF Cossipore	Kolkata	512 KBPS
223	AO HVF AVADI	AVADI	512 KBPS
224	AO OF AVADI	AVADI	512 KBPS
225	AO CF Aruvankadu	Aruvankadu	512 KBPS
226	AO OF Tiruchirapalli	Tiruchirapalli	512 KBPS
227	AO HAPP Trichi	Trichi	512 KBPS
228	AO EF Avadi	AVADI	512 KBPS
229	CFA (Fys) Kanpur group	Kanpur	512 KBPS
230	AO OF Kanpur	Kanpur	512 KBPS
231	AO OPF Kanpur	Kanpur	512 KBPS
232	AO SAF Kanpur	Kanpur	512 KBPS
233	AO FGF Kanpur	Kanpur	512 KBPS
234	AO OCF Shahjahanpur	Shahjahanpur	512 KBPS
235	AO OEF Agra	Agra	512 KBPS
236	Dehradun Group of Fys	Dehradun	512 KBPS
237	AO OCF Chandigarh	Chandigarh	512 KBPS
238	AOOF Muradnagar	Muradnagar	512 KBPS
239	AOOF Dehradun	Dehradun	512 KBPS
240	AO HEF Kirkee	Kirkee	512 KBPS
241	AO OF Dehu Road	Dehu Road, Pune	512 KBPS
242	AO OF Ambernath	Ambernath	512 KBPS
243	AO MTPF Ambernath	Ambernath	512 KBPS
244	Jabalpur Group of Fys	Jabalpur	512 KBPS
245	AO GCF Jabalpur	Jabalpur	512 KBPS
246	AO GIF Jabalpur	Jabalpur	512 KBPS



247	AO OF Khamaria	Khamaria	512 KBPS
248	AO OF Itarsi	Itarsi	512 KBPS
249	AO OF Katni	Katni	512 KBPS
250	The CFA-in-Charge, Ambajhari Group of Fys	Ambajhari	512 KBPS
251	AO OF Chanda	Chanda	512 KBPS
252	AO OF Bhusawal	Bhusawal	512 KBPS
253	AO OF Varangaon	Varangaon	512 KBPS
254	AO OF Bhandara	Bhandara	512 KBPS
255	A.O. Ordnance Fy Project Medak	Medak	512 KBPS
256	AO PF Nalanda (Project)	Nalanda	512 KBPS
257	AO OPF Korwa (Project)	Korwa	512 KBPS
258	DRDO HQrs	N Delhi	512 KBPS
259	Service HQrs AF	N Delhi	512 KBPS
260	Service HQrs Navy	N Delhi	512 KBPS
261	Service HQrs Army	N Delhi	512 KBPS
262	IFA(SWC),	JAIPUR	512 KBPS
263	IFA HQrs WAC Subroto Park	New Delhi	512 KBPS
264	IFA HQrs SWAC, iaf Sector 9	Gandhinagar	512 KBPS
265	IFA HQ CAC IAF Bamrauli	Allahabad	512 KBPS
266	IFA SAC AKKULAM	Trivandrum	512 KBPS
267	IFA (BR) HQ DGBR Naraina	New Delhi	512 KBPS
268	Pr IFA IDS Room No. 131 Kashmir House	New Delhi	512 KBPS
269	IFA (Coast Guard) FM CELL HQrs	New Delhi	512 KBPS
270	IFA MAP DRDO Bhawan Kshmir House	New Delhi	512 KBPS
271	IFA (Army Capital Acquisition) Sena Bhawan	New Delhi	512 KBPS
272	IFA DGAFMS Room no. 74-74A, 80 m Block North Block	New Delhi	512 KBPS
273	IFA Project Seabird	New Delhi	512 KBPS
274	IT & SDC, Secunderabad	Secunderabad	10 MBPS
275	DGFP, IHQ of MoD (Army), R No.431, A Wing Sena Bhawan	New Delhi	512 KBPS
276	DPDO Kannur		512 KBPS
277	DPDO Subroto Park	New Delhi	512 KBPS
278	Dte Fin Plg, Air HQ Vayu Bhawan, Rafi Marg	New Delhi	512 KBPS
279	CIA FYS KOLKATA	Kolkata	2 MBPS
280	PAO ORS AAD GOPALPUR	Gopalpur	515 KBPS
281	AO (N) CHENNAI	Chennai	1 MBPS
282	AO (N) KARWAR	Karwar	2 MBPS
283	AAO (N) VIZAG	Vizag	2 MBPS
284	AAO (N) KOCHI	Kochi	2 MBPS
285	AO GE AF DELHI CANTT	Delhi	515 KBPS
286	AO (R&D) DMDE, Secunderabad	Secunderabad	1 Mbps
287	AO (R&D) SBC, Visakhapatnam	Visakhapatnam	1 Mbps

288	AO (R&D) NSTL, Visakhapatnam	Visakhapatnam	1 Mbps
289	AO (R&D) SFC, Jagdalpur	Jagdalpur	512 Kbps
290	AO (R&D) CVRDE, Avadi	Avadi	1 Mbps
291	AO (R&D) NPOL, Kochi	Kochi	1 Mbps
292	AO (R&D) DFRL, Mysore	Mysore	512 Kbps
293	PENSION CELL O/o The PCDA (Navy), INS Angre, Shahid Bhagat Singh Road, Mumbai-400023	Mumbai	1 Mbps
294	JCDA (R&D) Balasore	Balasore	512 Kbps
295	AO (R&D) DL, Jodhpur	Jodhpur	512 Kbps
296	AO (R&D) Jodhpur	Jodhpur	512 Kbps
297	AO (R&D) Ambernath	Ambernath	512 Kbps
298	AO (R&D) Kanpur	Kanpur	512 Kbps
299	AO (R&D) Agra	Agra	512 Kbps
300	AO (R&D) Ahmednagar	Ahmednagar	512 Kbps
301	MCME, Sainikpuri, Secunderabad	Secunderabad	512 Kbps
302	CDM, MCME Rd, Trimulgherry, Secunderabad	Secunderabad	512 Kbps
303	Records the Bihar Regiment, Danapur, Patna	Patna	512 Kbps
304	AAD Records, Gopalpur, Orissa	Gopalpur	512 Kbps
305	Pioneer Records, Bangalore	Bangalore	512 Kbps
306	RVC Records, Meerut	Meerut	512 Kbps
307	ASC Records (AT), Bangalore	Bangalore	512 Kbps
308	Army Aviation Records, Nasik	Nasik	512 Kbps
309	BEG Records, Kirkee, Pune	Pune	512 Kbps
310	APTC Records, Pune	Pune	512 Kbps
311	APS Records, Kamptee	Kamptee	512 Kbps
312	Gorkha Record Office, Gorakhpur	Gorakhpur	512 Kbps
313	Gorkha Record Office, Ghoom, Darjeeling	Darjeeling	512 Kbps

Trimax Escalation Matrix for BSNL Links - MNS/MPLS-All Region							
Major Down Time- Isolated, DC Branches, NAP, Multiple Branches	Escalation Level	Trimax Service Assurance Escalation	Location	Designation	Organization	Contact Details	Email ID
When Fault Occurs	Level 1	Helpdesk (NOC)	Mumbai NOC	Helpdesk co-ordinator	Trimax	22 2779 8288/ 18002333334	mplshelpdesk@trimax.in
4 Hours	Level 2	Mr. Rishikesh Jadhav/Ms. Rupali Gaur/Fahid S/Nitin Awari	Airoli DC	Team Leader - NOC Mumbai	Trimax	1132/1131/1133 /1143/1135	rishikeshj@trimax.in/rupalig@trimax.in/fahids@trimax.in/nitina@trimax.in
		Ramesh Sasane	Mumbai Region	Team Leader - Mumbai Region	Trimax	9819148827	rameshs@trimax.in
8 Hours	Level 3	Mr. Tejas Pandit	Mumbai	Project Manager	Trimax	7738355762	tejasp@trimax.in
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